

ASP Manufacturing Quality Policy



Australian Steel Products Manufacturing strives to achieve business excellence and to continually increase customer satisfaction through the supply of quality steel products and services

We will sustainably grow market, margin and profitable volume through customer experience, innovation and efficiency. We will deliver on our objectives through plans and initiatives which allow us to transform, grow and deliver outstanding quality products and services.

To meet our quality commitments, we will:

- Take ownership and pride in producing quality product, providing excellent customer service and on time delivery.
- Seek to optimise and enhance our operations, products and services across our steel value chain.
- Exploit opportunities to continually improve management systems and processes that drive efficiency, quality improvements, process tracking and reduce waste.
- Develop innovative products and profitable markets that deliver value for our customers, our stakeholders and our business.
- Ensure that we are trained, skilled and engaged and have the support needed to deliver on our strategy and ensure a superior customer experience.
- Comply with applicable governance, legal and regulatory requirements.

At BlueScope we value inclusion and encourage our People to share their ideas and feedback. We are committed to fostering a culture of speaking up when something isn't right.