TITLE: **NSW POLLUTION INCIDENT RESPONSE MANAGEMENT**

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**Purpose and Scope**

This document outlines the components of the BlueScope Pollution Incident Response Management Plans (PIRMP) required by the Protection of the Environment Operations Act 1997 (POEO) to be published on the BlueScope website www.bluescope.com in relation to its four licensed premises:

- Port Kembla Steelworks (EPL6092),
- Springhill Works (EPL571),
- Western Sydney Service Centre (EPL12495), and
- Commonwealth Rolling Mills (CRM) (EPL397).

**Procedures to be followed in notifying a pollution incident to the owners or occupiers of premises in the vicinity of the premises to which the environment protection licence relates, the local authority for the area in which the premises are located and the persons or authorities required to be notified in the event of an incident causing or threatening material harm.**

All significant environmental incidents are to be immediately reported to the BlueScope Environment Duty Officer on-call (or equivalent). In the event that an environmental incident has either caused or threatened material harm, the Environment Duty Officer is to immediately report (and update) the incident to the required external agencies, including the local authority for the area. Relevant contact details are provided in the next section of this document.

In the event of a significant environmental incident, BlueScope Steel procedures require its Corporate Affairs Department to be notified. The Corporate Affairs Department has several mechanisms for communicating quickly and efficiently with relevant members of the public which are detailed in the final section of this document.

**The contact details of each relevant authority referred to in section 148 of the Act.**

**For Port Kembla Steelworks, Springhill and CRM facilities:**

- Environmental Protection Authority (EPA) via the Environment Line Ph. 13 15 55. The Environmental Protection Authority (EPA) is the local authority for these premises.

- Ministry of Health via the local Public Health Unit. For the Port Kembla Steelworks, Springhill and CRM facilities, the number to call is Ph. 02 4221 6700 and Ph. 02 4222 5000 (Wollongong Hospital) after hours.

- WorkCover Authority via 13 10 50.

- The local city council must also be contacted.

  For Port Kembla Steelworks, Springhill and CRM facilities, contact the Wollongong City Council on Ph. (02) 4227 7317 or 1300 557 980 (after hours).

- Fire and Rescue on 1300 729 579.

**For Western Sydney Service Centre:**

- Environmental Protection Authority (EPA) via the Environment Line Ph. 13 15 55. The Environmental Protection Authority (EPA) is the local authority for these premises.

- Ministry of Health via the local Public Health Unit. For Western Sydney Service Centre, the number to call is Ph. 02 4734 2022 or Ph. 02 9845 5555 (Westmead Hospital) after hours.

- WorkCover Authority via 13 10 50.

- The local city council must also be contacted.

  For Western Sydney Service Centre (WSSC), contact the Penrith City Council on (02) 4732 8055 or after hours on Ph. (02) 4732 7777.

- Fire and Rescue on 1300 729 579.

**Details of the mechanisms for providing early warnings and regular updates to the owners and occupiers of the premises in the vicinity of the premises to which the license relates.**

BlueScope has well established systems and mechanisms for notifying the local community, depending on the nature of the incident.

Common communication mechanisms include incident notifications being placed on BlueScope's dedicated Illawarra website (www.bluescopeillawarra.com.au); the use of telephone calls to key community contacts; email distribution to key community representatives (Local Councils, local politicians, key community groups, local businesses/groups, local schools etc); media interaction (media statement/briefing/conferences/alerts both face-to-face or via phone/email) with key local and national media (Newspapers, TV, Radio, Wires, On-line), plant wide employee communications via email, internal intranet communications, physical printed message board notifications and face-to-face toolbox meetings using key message boards.

In the event of a serious incident requiring further communication to local neighbouring residents, direct mail letter drops and targeted door knocking of residents are also potential options at BlueScope's disposal.

In consultation with the EPA, BlueScope have established a Community Consultation Committee (CCC) as a conduit with the local community on environmental issues. The CCC is independently chaired and includes representatives across a broad cross-section of local community stakeholders, including community groups, local schools, environmental interest groups, industry and business groups).

BlueScope has a dedicated compliant line manned by environment professionals 24 hours a day, 7 days per week. In addition, BlueScope also has further '1800' number that may be used, and promoted, specifically to address a particular issue or topic of interest. This dedicated hotline is serviced by an internal call centre team (Steel Direct) to ensure all enquiries are responded to in a timely manner.

For all of the above, BlueScope has existing established systems for disseminating key information quickly and efficiently. For example, with the media, BlueScope's Corporate Affairs Department has existing lists of local and national media (all types) that can be accessed very quickly to notify as appropriate. BlueScope has also compiled lists of potentially sensitive land uses within the vicinity of its premises (such as schools, pre-schools and hospitals) and maintain a database of email and phone contact lists for key community stakeholders which allows for more targeted communication if warranted by the nature of the incident.

In determining the extent of community notification for potential incidents, the BlueScope Corporate Affairs team work closely with the BlueScope Environmental team and the broader emergency response team to determine the appropriate response.